



Our year Strategic Plan

2025 - 2030





Solving the problem:

Celebrating the impact of flexibility

Flexible Childcare Services Scotland was created to challenge the inflexibility of current childcare provision across Scotland. We aim to deliver system change to improve parental employment and reduce child poverty.

The Problem:

4.3m children in the UK are in poverty

1 in 4 children in Scotland are in poverty

of families find it difficult to secure childcare

Our Solution:

High quality flexible early learning & school age childcare where parents can book by the hour, pay as they go and change their bookings inline with their work, education or other family commitments.

Our Vision:

To create a world where every child and family has access to the services they need to thrive.

Our Values:



Our Mission:

Empowering children, families, and communities to work, rest, or learn by creating access to flexible, affordable and responsive childcare, education, children's services and wraparound support.

Creating better childhood experiences through the design and deployment of innovative digital systems.

Tackling child poverty by ensuring all families have access to the services they need to thrive. Supporting sustainability across the childcare sector.



Paving the way for increased impact

- Strengthen our organisation, team and assets to ensure service sustainability and enable us to scale the impact of flexible childcare.
- Create and deploy tools that will encourage childcare providers and policy makers to embrace and deliver a flexible childcare model.
- Explore opportunities and create new services in areas of high deprivation using a community co-design model
- Create partnerships with employers to introduce onsite responsive childcare solutions supporting them to provide flexible working opportunities that empower more parents to work.
- Become the recognised authority for positive change in the childcare sector in Scotland and beyond!



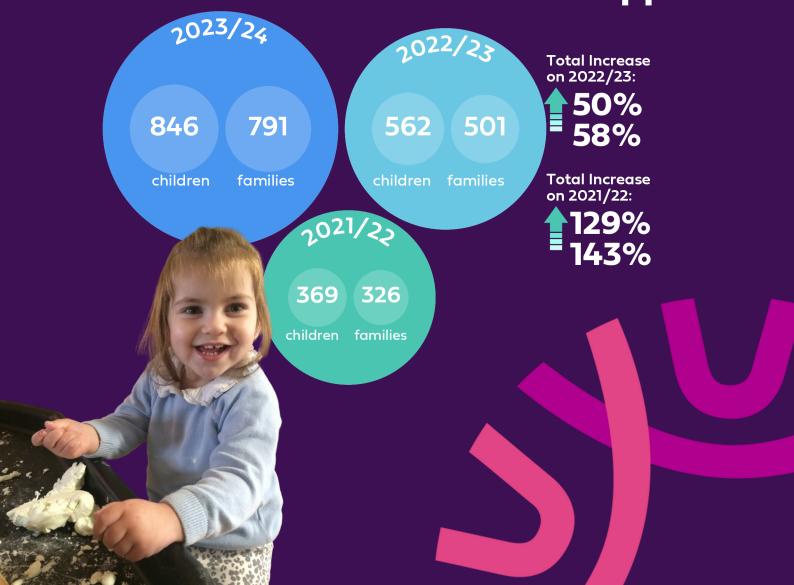


Our impact:

Hours of childcare provided:



Number of children & families supported:





Our impact:

Employment:



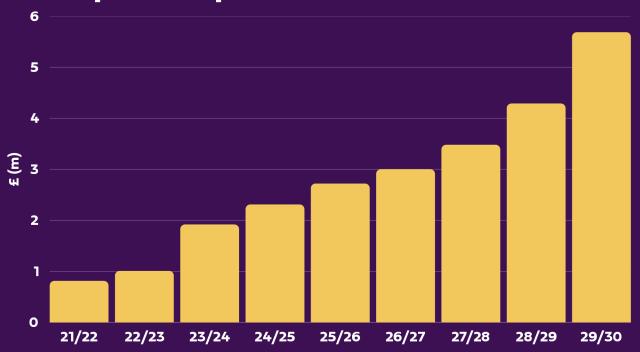
Thanks to our flexible childcare model, 86% of the parents we support are in part time or full time employment.

Income:



97% of the parents we support told us that their household income has increased; 24% said it had increased by more than £5,000 / year.

Direct impact on parental finances:



We estimate that in 2021/22 families who used our flexible ELC services increased their income by more than £800k / year.

In 2022/23 this had increased by 24% equating to more than fin / year and in 2023/24 a further increase of 89% resulting in fig.92m each year.

Given this trend, we anticipate that our own services will help families to increase their income by more than £5.6m / year by 2029/30.



"The best thing about FCSS is that it's flexible and you can ask for hours that are looking for, very good for people with children to be able to work when the children are at school and they help everyone as much as they possibly can, so basically everything is my favourite thing."

"As I work in healthcare and my shifts change from week to week the flexible delivery at Fintry Mains allows me to put my child in for the hours and days that I require without paying for extra times that I will not be using. This allows me to have some extra money to have fun days out and provide more financially for my children and home."

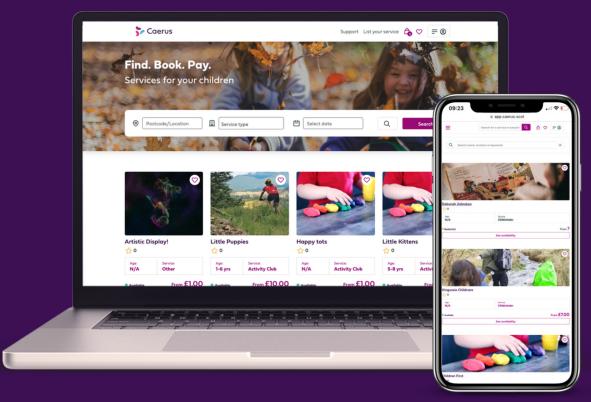
"It's been a huge help returning back to work following maternity leave. I've found it really beneficial when my partner works away as I have a younger child who often has a mid day nap. I've been really fortunate to be able to change my hours easily."

"I love the flexibility and option to pick and choose hours. Able to have another job at the same time. Best of both worlds."

"From learning French to life skills such as hand washing to planting flowers or even just in play each activity has a learning outcome and it's fab to see and then work on them at home."







Innovative Childcare Management Software that gives every child and family access to the services they need to thrive.

Eliminate the need for multiple softwares and subscriptions by using Caerus, a robust childcare management tool available completely free from Flexible Childcare Services Scotland. With a comprehensive feature list Caerus can be your one-stop-shop for managing your service on its journey towards offering flexible childcare.

To find childcare...





To list your service...





To join the flexible childcare revolution... ...contact:



Susan McGhee, our CEO, to find out why flexible childcare is so important susan.mcghee@fcss.org.uk



Alison Findlater, Software Development Manager, to find out how to deliver flexiblility at your setting alison.findlater@ caerusopportunities.co.uk



Lesley Tait, Head of Quality, to find out how we deliver high quality, flexible childcare lesley.tait@fcss.org.uk



Paul Gibb, Head of Finance, to find out how we're driving sustainability through flexibility finance@fcss.org.uk



Fiona Ednie, Head of Operations, to find out how we make flexible childcare work for our stakeholders fiona.ednie@fcss.org.uk



Todd Henshaw, Head of Marketing, to find out how we're increasing sales by giving families greater choice todd.henshaw@fcss.org.uk

...donate:

JustGiving®



Your support will help families save money on their childcare, return to education and employment and reduce their risk of falling into poverty.



Flexible Childcare Services Scotland, Fintry Road, Oundee, DD4 9EZ.

Flexible Childcare Services Scotland is a registered charity in Scotland. Scottish Charity Number: SC049318